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1 Industry Trends

2 Company Overview

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Investment Highlights

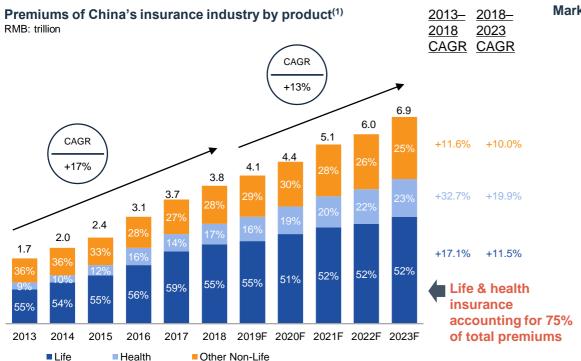
4 Our Strategies

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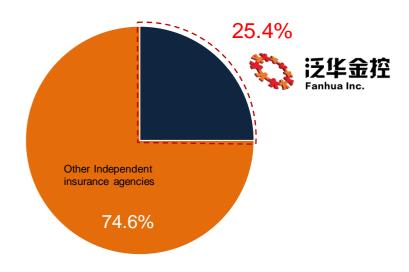
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Tremendous Opportunities for Independent Insurance Intermediaries in China



Market Share by Life GWP (2)(3)











Sources: CBIRC, Oliver Wyman Industry Reports, National Bureau of Statistics of China, Insurance Force

Notes:

- 1. Based on total gross written premiums
- 2. Data Source: Report on China Life Insurance Sector for 1H 2019 published by Insurance Force on August 2, 2019
- 3. Market share is calculated based on the total life insurance premiums sold through professional insurance agencies in 1H 2019



Structural Transformation Opportunities in China's Insurance Market

NO.1 Separation of Insurance Underwriting & Distribution in Insurance Industry

- Regulatory support on separation of insurance underwriting and distribution. i.e. the outsourcing of distribution and services by insurers to third parties;
- Lower cost and higher efficiency with insurance companies focusing on product design while intermediaries focusing on distribution;
- Captive agents of insurance companies facing increasing difficulty to build trust with customers due to lack of independence and objectivity

NO.2 Long-term Life & Health Products Gaining Share

- In view of the insufficient public health care coverage, commercial long-term L&H insurance products playing key role in complementing the social security system;
- Growth opportunities for L&H insurance products arising from increasing demand for health care by the aging population;
- Accelerating growth of Long-term L&H insurance products driven by rising demand and improved product supply



NO.3 Increasing Demand for Internet insurance Driven by Technology & Innovation

- Technology innovation to be a core driving force behind the development of insurance intermediaries in the future, with agents empowered by technology to generate sales and provide services online;
- Diversified insurance needs throughout the life cycle of the internet-savvy young generation;
- Improving user experience of third party online platforms with diversified product offering, price comparability, convenience and information symmetry

泛华金控 Fanhua Inc.

Sources: Oliver Wyman Industry Reports

INDUSTRY ANALYSIS

Key Beneficiary of China Insurance Market's Structural Growth

Favorable industry structural trends

Expanding household disposal income

Increasing insurance awareness

Separation of insurance underwriting and distribution

Significant demand for life & health products

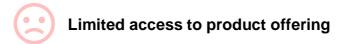
Technology innovation

Younger generation's preference towards online shopping

Strong government support

Pain points from supply & demand sides

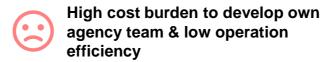
Insurance Customers







Insurance Companies



price pressure from homogenized products

Creating 3 opportunities for us

Growth of independent insurance intermediary market

Shift towards high margin life and health products

Technology driven O2O business model¹

Sources: Oliver Wyman Industry Reports



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Positioning and Mission

"China's largest independent insurance intermediary empowered by leading insurance expertise and technology capabilities" -Fanhua's Positioning "Capitalizing on opportunities from industry structural transformation to become the world's leading independent insurance intermediary" - Fanhua's Vision

Company Overview

Life Insurance Premiums



2019: RMB 8.61bn 2020Q1: RMB 2.38 bn

Net Revenue for Life Insurance



2019: RMB 3.2 bn 2020Q1: RMB 0.6 bn

Operating Income



2019: RMB 0.5 bn 2020Q1: **0.6**亿元

Non-GAAP Diluted EPADS(1)



2019: RMB 9.37 2020Q1: RMB 0.85

Sales Agents



As of 2020.03.31: **650,065**

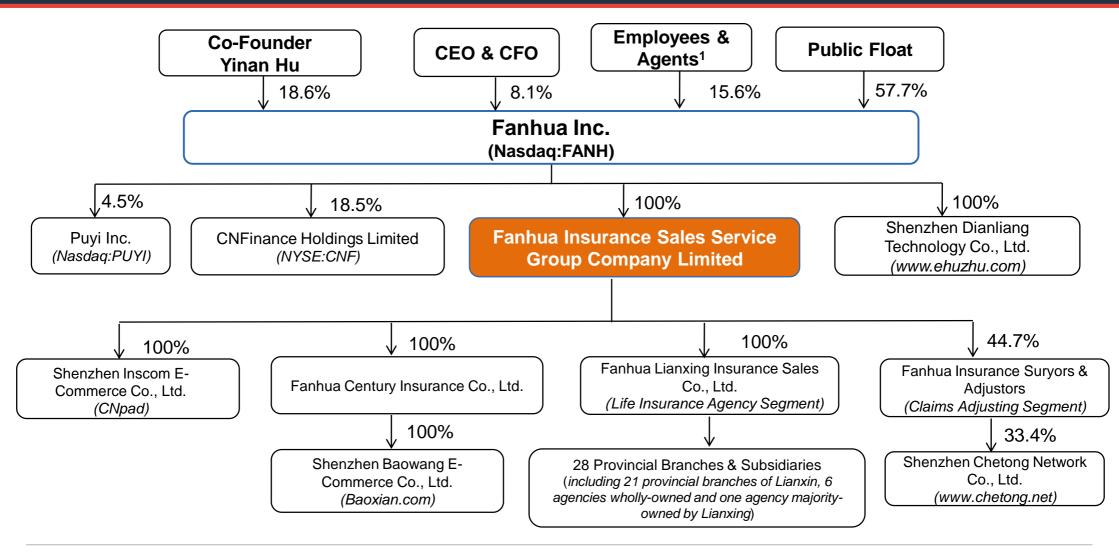
Sales Outlets



Sales outlets As of 2020.03.31: 763

Services outlets As of 2019.12.31: 159

Our Shareholding Structure





Business Model











Our Product Offerings

- Critical illness
- Supplementary Medical
- Annuity

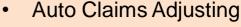
- Endowment
- Whole life
- Term life



©©© Claims



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- Marine Claims Adjusting
- Cargo Claims Adjusting
- Personal Life Claims Adjusting
- Other Claims Adjusting

- Auto insurance
- Accident insurance
- Travel insurance
- Homeowner insurance
- Medical expense insurance



Life

insurance





Financial

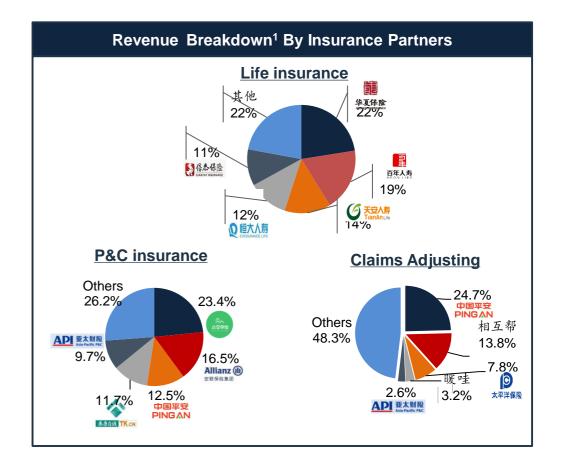
- Wealth management
- Home equity loan
- Fund distribution

Note 1. Fanhua holds 18.5% equity interests in CNFinance Holdings Ltd. (NYSE:CNF) and 4.5% equity interests in Puyi Inc. (NASDAQ:PUYI), respectively



Our Business Partners



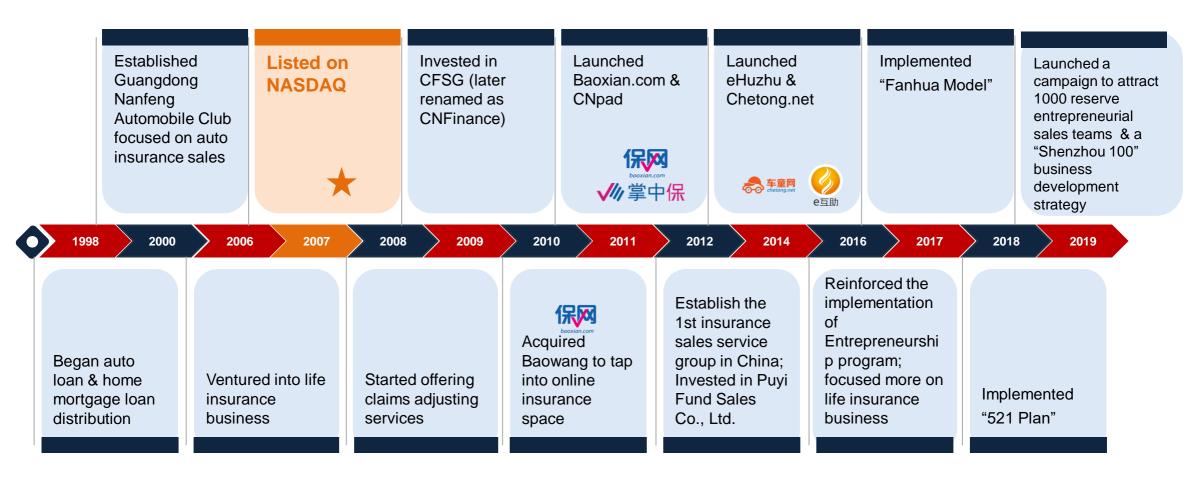


Note:

1: Based on net revenues in 2020Q1



Fanhua's Key Milestones





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Highlights



Compelling value propositions for insurance customers, insurance companies, and insurance agents

Largest independent insurance agency force and an extensive distribution network

Pioneer and leader in the life insurance agency business in China

Insurance ecosystem with advanced technology and efficient online platforms

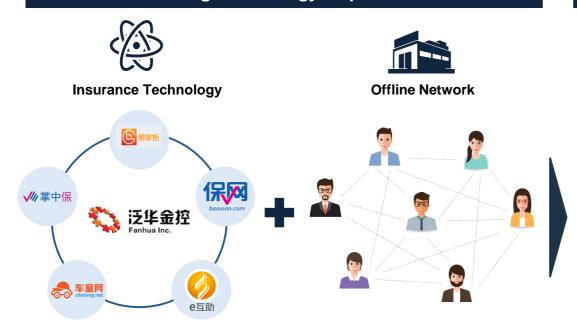
Solid financial profile and solid financial performance

Stable, dedicated management team supported by effective incentive schemes



(1) Largest Insurance Agency Group in China

Leading Technology Capabilities



Total premiums generated online in 2019: RMB 4.9bn

in 2020Q1: RMB 0.8bn (1)

Aggregated online registered users: 9.7 mn⁽²⁾

Largest Insurance Agency Group in China(3)





650,065 Sales agents 1,668 Claims Adjusting



provinces, municipalities and autonomous regions

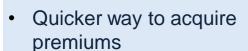


sales and service outlets



2 Compelling Value Propositions





- Additional distribution channels
- Cost efficiency
- Quick access to a large customer base
- High persistency ratio with good business quality



Insurance customers

- Customer-centric model
- Comprehensive product offering
- Independent & professional consultation
- Simplified product comparison
- Efficient streamline transaction process
- Superior purchasing experience



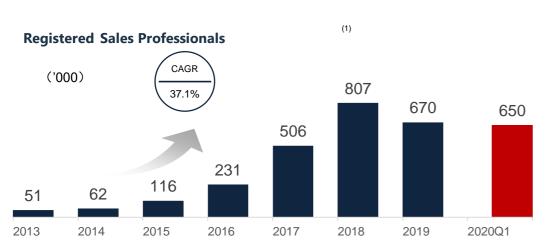
Sales agents

- Convenience access to a wide selection of products and large customer base
- Comprehensive toolkits to facilitate smooth execution of transactions
- Competitive commission, incentives & long-term career development opportunities



3

Largest Independent Insurance Agency Force



Largest among independent insurance intermediary companies
4th largest among insurance companies in China





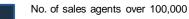
650,065 registered sales agents

922 sales & services outlets

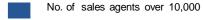
1,668 claims adjustors

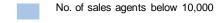
41,828 registered claims service representatives

31 provinces, municipalities and autonomous regions







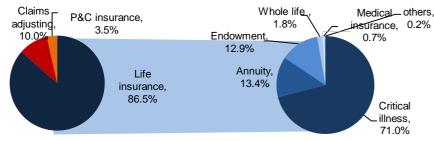






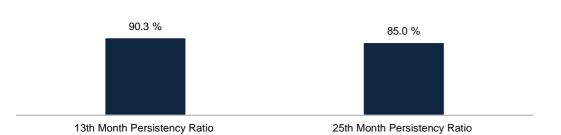
Pioneer of Life Insurance Agency Business

Diversified Product Offerings With Focus on Long-term Life Insurance (1)

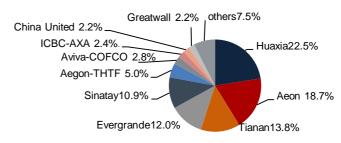


Life insurance polices with 5 years or longer payment terms accounting for ~96% of total life APE in 2020Q1

Industry-Leading Business Quality (2)



Our Business Partners (1)

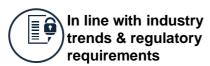


Partnership with 103 insurance companies including 35 life insurance partners at headquarter-to-headquarter level for long term insurance products

Snowball Effect of Renewal Premiums









Higher profit margins & in great demand



■ First Year Premiums **Recurring commissions** throughout premium paymer term with zero commission cost after 5 years

High embedded customer value



- 1. Based first year regular premiums in 1Q2020;
- . Based on net revenues in 1Q2020;
- 3. Data as of 2020Q1;
- 4. Growth rate is calculated based on total premium.

(5)

O20 Ecosystem

For sales agents



Largest

Agent-facing Insurance Sales Support Platform in China



1.1 7mn registered users



RMB **3.2 bn**life insurance FYP in 2019

RMB **0.4 bn**

life insurance FYP in 1Q2020



₩掌中保 Auto Insurance Transaction Platform

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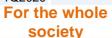
632,566 registered users



RMB **1.5 bn**

insurance premiums in 2019 RMB **0.3 bn**

insurance premiums in 1Q2020







Online Mutual Aid Platform



 \sim 3.8 mn

Paying members



~ RMB650 mn

Accumulated payout amount contributed by plan members

For consumers & sales agents

Leading third-party online insurance supermarket in China



~600 insurance products

underwritten by +30 major insurers

~2.84 mn registered users



RMB343.9 mn insurance premiums in 2019 RMB70 mn insurance premiums in 1Q2020

For claim adjustors



A leading third-party claims servicesharing platform in China



众安尊享e生



Prefecture-level



Registered Service Representatives



Institutional Partners

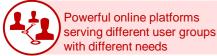


Accumulative No. of Orders

5 O2O Ecosystem



Face-to-face personalized consultation, online transaction supported by offline after-sales services, enabling sales agents & claims adjustors to manage their business more efficiently











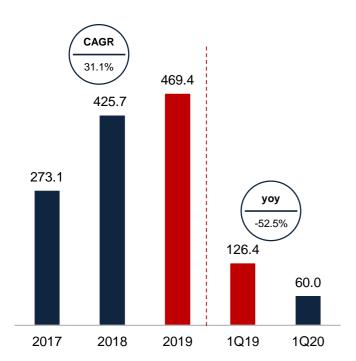


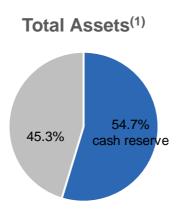
6

Robust Financial Performance

Operating Income

RMB: million







Strong Cash Reserve



No Interest-bearing Debt or Guarantee



Capital-light Model



No Underwriting & Investment Risk



Stable Quarterly Dividend Payout







Management Team



Chunlin Wang Chairman & CEO

- Over 21 years in Fanhua
- Rich management experience in the insurance intermediary sector
- Visiting Professor, Postgraduate Supervisor, ZUEL



Peng Ge
Executive Director & CFO
Founding Team Member

- Over 21 years in Fanhua
- Rich management experience in the insurance intermediary sector
- MBA, UIBE



Yinan HuDirector &
Co-founder

- Over 22 years experience in the insurance industry and in Fanhua
- Master of Economics
- "The 60 Greatest Insurance Leaders in 60 Years of New China's History"

Rich Experience

Seasoned & devoted management team; over 21 years' experience in the insurance industry; pioneer in the industry

Elite Team

Investing in talents to build a professional & competitive agency force

Entrepreneurship System

An effective employee incentive system to motivate employees, improve productivity and align their long-term interests with the Company



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Growth Strategy

Customer Strategy

Explore cross-sale and upper-sale opportunities while broadening and deepening cooperation with insurers to enrich insurance product offerings

Products Strategy

Focus on long-term life insurance & further enhance profitability and revenue visibility

Team Strategy

Expand sales force, improve productivity and enhance market presence in medium-and-large-sized cities in China



Attract and retain more talents by carrying out effective and sustainable incentive plans

Technology Strategy

Invest in R&D and strengthen our online platforms





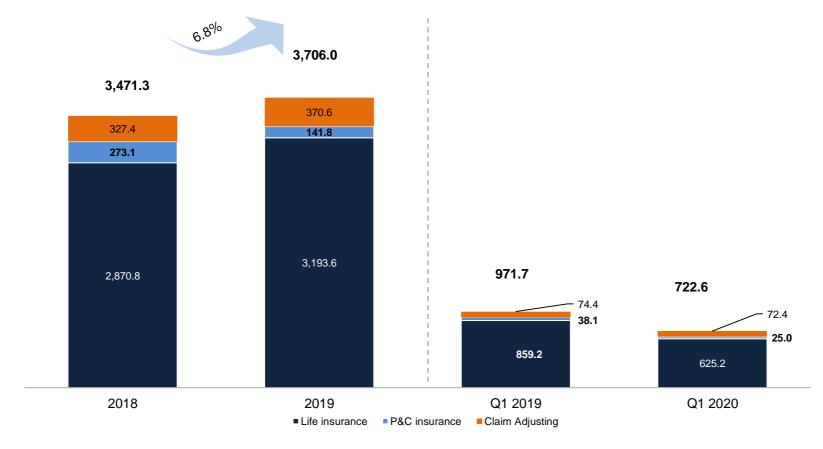
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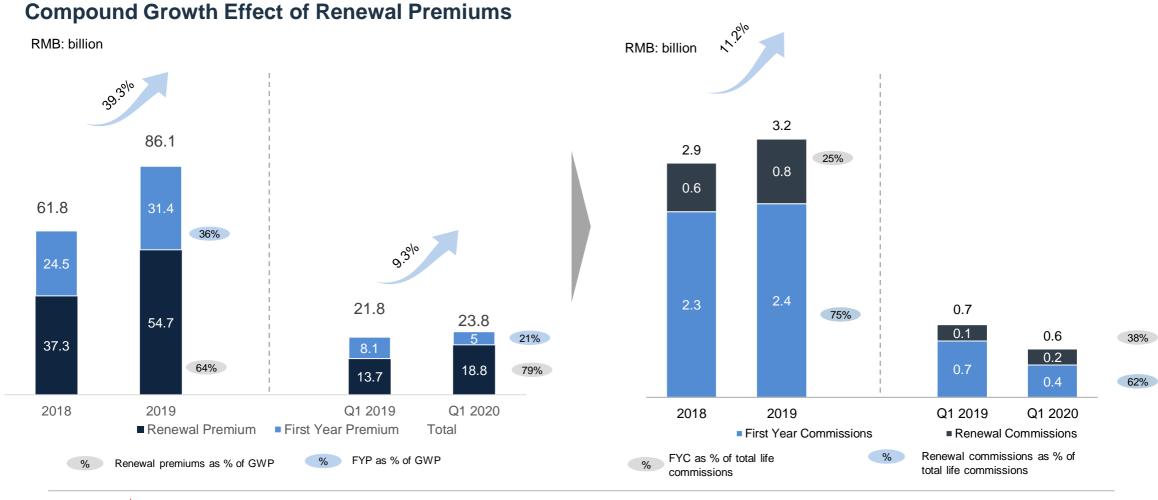
Total net revenue





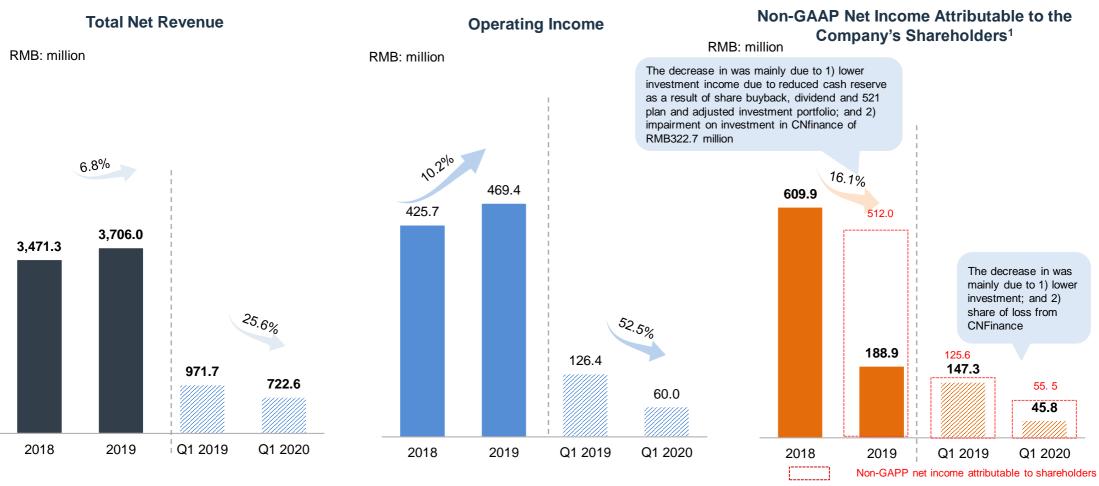


Compound Growth Effect of Renewal Premiums Resulting in High Revenue Visibility





Robust Business Growth



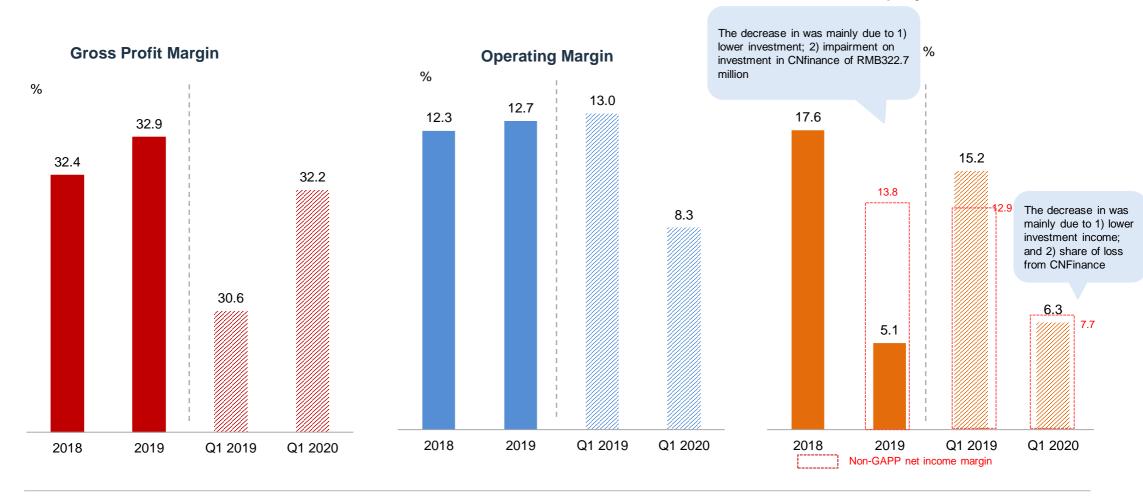
Note: 1. Non-GAPP net income attributable to shareholders for 2019 is defined as net income attributable to shareholders adjusted for impairment on investment in CNFinance and share-based compensation expenses;

Non-GAAP net income attributable to shareholders for Q119 and Q120 is defined as net income attributable to shareholders adjusted for share of income(loss) from CNFinance and share-based compensation expenses;



Solid Financial Performance

Non-GAAP Net Income Margin Attributable to the Company's Shareholders





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Consolidated Statements of Income & Comprehensive Income

(RMB: million, except per ADS)	2018	2019	YoY(%)	Q1 2019	Q1 2020	YoY(%)
Net revenues						
Life insurance business	2,870.8	3,193.6	11.2%	859.2	625.2	-27.2%
P&C insurance business	273.1	141.8	-48.1%	38.1	25	-34.4%
Claims adjusting	327.4	370.6	13.2%	74.4	72.4	-2.6%
Total net revenues	3,471.3	3,706.0	6.8%	971.7	722.60	-26%
Operating costs and expenses						
Life insurance business	(1,943.0)	(2,166.1)	11.5%	-601.5	-427.4	-28.9%
P&C insurance business	(208.8)	(97.8)	-53.2%	-24.6	-16.7	-32.1%
Claims adjusting	(194.2)	(219.5)	13.0%	-42.6	-46.8	9.9%
Total operating costs	(2,346.0)	(2,483.4)	5.9%	-668.7	-490.9	-26.6%
Selling expenses	(231.1)	(278.1)	20.3%	-64.6	-61.3	-5.1%
General and administrative expenses	(468.4)	(475.1)	1.4%	-111.9	-110.4	-1.3%
Total operating costs and expenses	(3,045.5)	(3,236.6)	6.3%	-845.2	-662.6	-21.6%
Operating Profit	425.7	469.4	10.2%	126.4	60	-52.5%
Other income, net						
Investment income	195.5	79.1	-59.5%	36.8	8.9	-75.8%
Interest income	34.2	2.8	-91.8%	0.4	2.9	625.0%
Income before income taxes and income of affiliates	667.2	560.9	-15.9%	165.1	73.8	-55.3%
Income tax	(224.6)	(143.8)	-36.0%	25.4	-12.3	-56.4%
Share of income(loss) of affiliates	174.5	(224.6)	-228.7%	147.7	42.8	-71.0%
Net income	617.1	192.6	-68.8%	0.4	-3	-
Net income attributable to the Company's shareholders	609.9	188.9	-69.0%	147.3	45.8	-68.9%
Non-GAAP Net income attributable to the Company's shareholders	609.9	512.0	-16.1%	125.6	55.5	-55.8%

Note: 1. Non-GAPP net income attributable to shareholders is defined as net income attributable to shareholders adjusted for impairment on investment in CNfinance of RMB322.7 million in 2019 and loss from Cnfinance in Q120 and share-based compensation expenses



Consolidated Statements of Balance Sheet

(RMB: million)	As of Mar 31, 2019	As of Mar 31,2020
Current assets:	·	·
Cash and cash equivalents	169.6	503.3
Restricted cash	96.0	123.0
Short term investments	1,612.3	1,340.0
Accounts receivable, net	682.2	490.5
Insurance premium receivables	5.1	6.6
Other receivables	61.6	117.6
Other current assets	55.0	46.0
Total current assets	2,681.8	2,621.2
Non-current assets:		
Property, plant, and equipment, net	40.8	38.6
Goodwill and intangible assets, net	110.2	110
Deferred tax assets	7.3	10.2
Investment in affiliates	363.4	351.9
Other non-current assets	46.9	46.2
Right of use assets	190.4	192.3
Total non-current assets	759.0	749.2
Total assets	3,440.8	3,370.4
Current liabilities:		
Accounts payable	382.9	270.0
Insurance premium payables	7.9	26.0
Other payables and accrued expenses	220.3	210.6
Accrued payroll	101.6	79.2
Income tax payable	155.3	160.9
Current operating lease liability	80	80.6
Total current liabilities	948	941.2
Total non-current liabilities	448.4	456.2
Total liabilities	1,396.4	1,397.5
Total shareholders' equity	1,931.3	1,862.70
Non-controlling interests	113.2	110.2
Total equity	2,044.5	1,972.9
Total liabilities and equity	3,440.8	3,370.4

